



# CYBER & PRIVACY LIABILITY INSURANCE APPLICATION – LARGE BUSINESS

## Important Notice

The policy for which this application is made is limited to liability for wrongful acts committed subsequent to the retroactive date, if applicable, for which claims are first made against the insured while the policy is in force and which are reported to the company no later than sixty (60) days after the termination of the policy.

the limits of liability available to pay damages, including judgment or settlement amounts, shall be reduced by amounts incurred for claims expenses. further note that amounts incurred for claims expenses and damages shall also be applied against the deductible amount.

Complete this application in full and attach all required materials. If coverage is bound, this application and the materials submitted with it will be attached to the Policy and will constitute a part thereof.

## Section 1 - Organization Profile

Company Name / Applicant	Type of Business			
<b>X</b>	<input type="checkbox"/> Individual	<input type="checkbox"/> Partnership	<input type="checkbox"/> Corporation	<input type="checkbox"/> Other,
Street Address	City / State	Country	Zip Code	

Date Company was Established	Number of Employees	Public or Private
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Name Risk Manager	Phone	Email
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Name Chief Privacy Officer	Phone	Email
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Has the name of the Company / Applicant changed since in the last 12 Months?

Yes  No

Has Company been involved in a merger, acquisition or consolidation with another entity in the last 12 Months?

Yes  No

Is the Applicant wholly or partly owned, controlled or related to any other entity? If yes, please provide details

Yes  No

Does the Applicant own or control any other entity? If yes, please provide details

Yes  No

Please provide the following information of all subsidiaries for which coverage is desired (attach a schedule if necessary):

Name	Location	Nature of Business	Percentage Owned
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Does the Applicant have operations in the USA? If yes, indicate % of revenue that is USA generated

Yes     No

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Please describe the business services of the Applicant:

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Please provide gross revenue information for the past 12 months (please attach copy of the most recent Financial Statement):

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Please provide gross revenue information for the current 12 months:

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Please provide the projection for next year:

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Does the Applicant currently have this type of coverage?

Yes     No

If yes, please provide effective year, coverage type, carrier, limit, deductible, retroactive date and premium

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## Section 2 - Governance, Controls & Procedures

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Is there a risk assessment program that has been approved by management?

Yes     No

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If yes, does it include any of the following? (check all that apply)

- Communicated to appropriate constituents
- An owner to maintain and review the program
- Risk Assessment conducted in the last 12 months
- Risk Governance
- Range of Assets (including but not limited to: people processes, data and technology)
- Range of Threats (including but not limited to: malicious, natural, accidental, business changes)
- Ownership, action plan, response plan, management update
- Communicated to appropriate constituents

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What is the total IT budget dedicated to network security? (either in USD or percentage of revenues)

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Does the Applicant have a specific individual responsible for overall privacy and security? If yes, please describe

Yes     No

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Who is responsible for information Assets?

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Who is responsible for information security?

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Does the Applicant have a written privacy policy which is reviewed by a qualified lawyer, actively followed and regularly updated?

Yes     No

If yes, when was it last updated?

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Are employees required to review the corporate privacy policy and acknowledge they have read and accepted terms and conditions?

Yes     No

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Does the policy communicate the acceptable use of data as well as detail disciplinary actions for failure to follow?

Yes  No

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Is there annual training in place for employees with respect to privacy matters?

Yes  No

If yes, how is the training conducted?

Monthly  Quarterly  Annual  Other,

Does the training include timely topics such as Phishing and Social engineering?

Yes  No

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Does the Applicant conduct screening of potential employees (e.g., background, drug, criminal, credit, etc.)?

Yes  No

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Does the Applicant conduct regular network security assessments performed by third parties?

Yes  No

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Are employees required to review the corporate privacy policy and acknowledged they have read and accepted terms and conditions?

Yes  No

a. When was the last assessment completed?

b. Who performed the last assessment?

c. Is there a policy and procedure in place to responde to and rectify critical issues identified by an assessment in a timely manner?

Yes  No

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Does the Applicant classify and track where sensitive data is processed on the network?

Yes  No

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Does the Applicant ensure that consent is obtained from individuals when collecting personally identifiable information?

Yes  No

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Is the Applicant required to be compliant with HIPAA/HITECH?

Yes  No  N/A

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Is the Applicant required to be compliant with PCI-DSS?

Yes  No  N/A

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Is the Applicant required to be compliant with GDPR?

Yes  No  N/A

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Is the Applicant required to be compliant with any other data protection regulation?

Yes  No

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Does the Applicant have procedures to ensure compliance with privacy regulatory bodies, privacy laws and industry standards?

Yes  No  N/A

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If the Applicant is not compliant with any required statuses above please explain.

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### Section 3 - Access & Data Control

Please provide details of the volumes of personally identifiable and sensitive information which is handled, processed or stored by or on behalf of the Applicant.

Type of Information	Number of records stored or processed annually	At rest encryption	Transit encryption	Mobile devices encryption	Back-up tapes encryption	Cloud storage encryption
Date of birth, government ID or Driver license information	_____	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Financial information (e.g. banking information)	_____	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Payment card data* Merchant level: _____ Date last assessment: __/__/__	_____	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Personal Health Information	_____	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Intellectual Property	_____	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No

\* If payment card data passes through or resides on the Applicant's network, please complete the Point of Sale Supplemental Application

Does the Applicant accept credit card as form of payment?

Yes  No

How much sensitive information resides on the Applicant's largest database/network?

- Less than 250,000 records
- 500,000 – 1,000,000 records
- 1,000,001 – 5,000,000 records
- 5,000,001 – 10,000,000 records

If more than 10,000,000 records, please provide estimate:

If data resides on the Applicant's system and is not encrypted, please provide details of other compensating controls in place to protect this data (i.e. tokenization):

Yes  No

If data resides on the Applicant's system and is not encrypted, please provide details of other compensating controls in place to protect this data (i.e. tokenization):

Does the Applicant utilize permission based access to its sensitive data and applications?

Yes  No

Is there a process in place to grant access to sensitive information?

Yes  No

How often are user access rights reviewed?

- Monthly
- Quarterly
- Annually

Are user access rights removed immediately upon termination?

Yes  No

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Is personally identifiable information and sensitive information stored in a secure demilitarized zone (DMZ) that is segregated from the rest of the network?

Yes  No

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Are cooperate and operational networks segregated?

Yes  No

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Is access to sensitive data logged and monitored?

Yes  No

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Are logs hardened for forensic evaluation?

Yes  No  N/A

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Do logs capture unauthorized alteration/tampering of data, systems and log files?

Yes  No  N/A

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How long are logs maintained?

Yes  No  N/A

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Is multi factor authentication used for remote access by employees and third parties?

Yes  No

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## Section 4 - Information Security

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Is there an information security policy that has been approved by management, communicated to appropriate constituents and an owner to maintain and review the policy?

Yes  No

If yes, does the policy contain:

Responsibilities for Security Management?  Yes  No

The application of anti-virus software, incl. regular updating and patching security systems as needed?  Yes  No

The use and application of firewalls to restrict network traffic?  Yes  No

The use and application of data loss prevention (DLP) software?  Yes  No

A policy around File Integrity Monitoring (FIM) to validate the operating system and application software files?  Yes  No

A system information and Event Management System (SIEM) to aggregate and analyze security system in real time?  Yes  No

Regularly scheduled vulnerability assessments and a process to prioritize and implement any critical or high security vulnerabilities in a timely manner?  Yes  No

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Are physical controls in place to prevent unauthorized access to company premises and network?

Yes  No

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Does the Applicant currently use any software or systems that are no longer supported by the developer or manufacturer?

Yes  No

If yes, is there a plan in place to remove the software / hardware from the network or has the Applicant purchased additional support from the developer / manufacturer?

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Does the Applicant have a password policy in place to required strong passwords and that passwords should be updated on a regular basis?

Yes  No

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## Section 5 - Vendor Management, Cloud & Mobile

Describe which services (if any) are outsourced?

Data Back-up	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A	Payment Processing	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A
Provider:				Provider:			
Data Hosting	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A	Physical Security	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A
Provider:				Provider:			
IT Infrastructure	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A	Software Development	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A
Provider:				Provider:			
IT Security	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A	Customer Marketing	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A
Provider:				Provider:			

**If 'yes' to any of the above, please provide list of critical service providers in the space provided, including PCI compliance of outsourced payment processor and copy of most recent report on compliance.**

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Does the Applicant have contracts in place with all third parties that have access to any sensitive information?

Yes  No

If yes, do the contracts:

Contain a old harmless / indemnity clauses that benefit the Applicant?  Yes  No

Require third parties to carry errors and omission (professional indemnity) insurance?  Yes  No

Require third parties to carry cyber insurance?  Yes  No

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Does the Applicant have a formalized process to assess the risk management of potential vendors or outsourcers?

Yes  No

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Does the Applicant perform a risk management / security audit on their vendors and outsourcers that have access to systems and data on a regular basis?

Yes  No

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Does the Applicant utilize services of a third party cloud provider for infrastructure, software, applications or data storage?

Yes  No

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Does the Applicant utilize services of a third party cloud provider for infrastructure, software, applications or data storage?

Yes  No

If yes, which services?

Infrastructure  Software  Application  Data Storage  Other

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Is the cloud:

Private  Public  Hybrid

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Does the Applicant ensure that the security controls are followed with respect to regulatory statuses and industry standards such as, PCI?

Yes  No

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In the event of a breach, does the Applicant require the cloud provider to indemnify the costs to investigate and notify individuals?

Yes  No

If no, please explain:

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Does the Applicant have a Mobile Device Management (MDM) policy in place?

Yes  No

If yes, does it include policies around:

Infrastructure  Software  Application  Data Storage  Other

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Does the Applicant have a Mobile Device Management (MDM) policy in place? :

Acceptable Use?  Yes  No

Minimum password standards?  Yes  No

Encryption verification?  Yes  No

Sandboxing?  Yes  No

Bring Your Own Device (BYOD)?  Yes  No

Specific actions that organization may take in the event of a lost/stolen or compromised mobile device (e.g., remote disable, remote wipe confiscation termination)?  Yes  No

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## Section 6 - Business Continuity, Disaster Recovery & Incidence Response

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Has the Application performed a Business Impact Analysis (BIA) to determine and evaluate the potential effects of an interruption to critical business operation as a result of a disaster, accident, malicious attack or emergency?

Yes  No

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Does the Applicant have a Business Continuity Plan in place?

Yes  No

If yes:

Is the plan tested on a regular basis?  Yes  No

Is there an independent review of the plan?  Yes  No

Who performed the review?  Yes  No

When was the plan last tested?

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If the Applicant suffered a network disruption, how long would it take to become fully operational?

1-4 Hours  4-8 Hours  8-12 Hours  12-24 Hours  24-48 Hours

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Does the Applicant have a Disaster Recovery Plan in place?

Yes  No

If yes:

Is the plan tested on a regular basis?  Yes  No

Is there an independent review of the plan?  Yes  No

Who performed the review?  Yes  No

When was the plan last tested?

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Does the Applicant have a written incident response plan regarding how compromised personally identifiable information is handled?

Yes  No

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If yes, does it include:

An incident / event response team with defined roles and availability?  Yes  No

Formalized reporting and escalation procedures?  Yes  No

Test plan on a regular basis via tabletop exercises?  Yes  No

When was the plan last tested?

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## Section 7 - Content & Marketing Controls

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Please describe the Content produced, developed and / or used by the Applicant

**X**

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Does the Applicant have all Content used by the insured reviewed by a qualified Attorney?

Yes  No

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Is there a formal procedure to respond to allegations of intellectual property infringement, libel, slander or violations of privacy?

Yes  No

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Is the Applicant's privacy policy clearly displayed on its website?

Yes  No

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Has the privacy policy on the website been reviewed by a qualified attorney?

Yes  No

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Does the Applicant ensure that procedures are followed to ensure compliance with the local Consumer Protection rules/regulations and/or anti-SPAM statutes?

Yes  No

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## Section 8 - Loss History

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Do any principles, directors, officers, partners, professional employees or independent contractors of the Applicant or any of the entities for which coverage is desired, have knowledge or information of any act, error, omission, breach of duty, cease and desist letter, alleged breach of intellectual property rights or any circumstance which might reasonably be expected to give rise to a claim?

Yes  No

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Is the Applicant aware of any release, loss or disclosure of personally identifiable information in the care, custody or control of the Applicant during the last three years?

Yes  No

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Is the Applicant aware of any known network intrusion or denial of service attack during the last three years?

Yes  No

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Has the Applicant or any of its predecessors in business, subsidiaries or affiliates or any of the principles, directors, officers, partners, professional employees or independent contractors ever been subject of regulatory action as a result of the handling of sensitive data, including a civil investigative demand, consent order or investigation by an Attorney General or other industry body?

Yes  No

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During the past five years, have any claims been made or legal action brought against the Applicant or any of the entities identified in Question 2 for which coverage is desired or any predecessors in business, subsidiaries, affiliate or any principal, director, officer or professional employee?

Yes  No

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Has the Applicant reported the matters listed above to its current or former insurance carrier?

Yes  No

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**If any such claims exist, or any such facts or circumstances exist which could give rise to a claim, then those claims and any other claims arising from such facts or circumstances are excluded from the proposed insurance.**

**If the Applicant responded 'yes' to any part of Section 8, please complete a Supplemental Claims Questionnaire for each claim, notice or circumstances.**

**Please attach the following information where applicable:**

- Promotional materials
- Standard client contract
- Financial statements
- Security assessment report
- Annual Report
- Written Information Security Program
- PCI Report and Compliance
- Claims Information

### **NOTICE TO THE APPLICANT – PLEASE READ CAREFULLY**

The undersigned authorized representative of the Applicant, based upon reasonable inquiry, warrants to the best of its knowledge that the statements and disclosures set forth herein are true and complete and include all material information.

Should a Policy be issued, the Applicant agrees that the application and attachments shall have been relied upon and deemed to have been the basis for such Policy. Further, the application and any supporting documents shall be made part of the Policy. The Applicant further warrants that if the information supplied on this application changes materially between the date of this application and the inception date of the policy, it will immediately notify the insurance company of the changes. It is understood that, without limitation to any other remedy, the Company may upon review of such changes, withdraw or modify any outstanding quotation(s) and any agreement or authorization to bind coverage. Signing of this application does not bind the Company to offer nor the Applicant to accept insurance.

False Information – Any person who, knowingly and with the intent to defraud any insurance company or other person, files an application for insurance containing any false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime.

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Signature of Partner or Director

**X**

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Name Partner or Director

Date

Place

**X**

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